

General terms and conditions for Pitches and Lodges

All rental request imply knowledge of the equipment or items to be rented, of the rates, of the agreement of the campsite regulations as well as the general terms and booking conditions. The reservation will only become effective after a written agreement of the management. A confirmation will then be sent either by mail or email.

The rental offer made here is realised depending on availabilities at the time of reception of the rental request. It doesn't enroll the management in any cases or way. This reservation must be duly completed, dated and signed. It should be sent as soon as possible as well as the deposit calculated on the recto page (reservation fees are non-deductible). Option made by phone will have to be confirmed within 3 days (postmark date as a proof) with a deposit. Option made « online », deposit will have to be paid under the same conditions. After 3 days, the management is free to cancel the option.

Campsite booking conditions

Deposit : 30 % of the total cost of stay + 22 Euros reservation fees + cancellation insurance (not compulsory)

Balance of stay : 30 days before your arrival.

For all cancellations made without insurance: no money will be refunded.

A late arrival or an early departure won't allow you to claim money back or to be refunded.

Camping cancellation insurance (optional) has to be paid at the time of the booking and costs 5% of the total amount of stay. This option guarantees the return of the amount paid (except reservation fees of 22€ and the camping cancellation insurance) when the cancellation occurs between the dates of booking and the arrival at the campsite. The reasons covered by the insurance are:

- 1- Death, illness, serious accident to the insured or their partners, ascendants, descendants, brothers and sisters.
- 2- Redundancy of the insured or their partner.
- 3- Fire, water damage, degradation further to a vandalism, storm or natural disaster for the main residence.

Cancellation of stay must be notified with inarguable proof by registered letter with the return receipt no later than 3 days after the event resulting in cancellation and not known at the time of booking. The insurance cannot be invoked under any circumstances during the stay.

Check-in, Sunday to Sunday: Comfort pitch 2 pm / Premium pitch and Lodges :2.30pm to 7pm (6 pm rest of season).

Check-out : between 8.30 to 12 noon at least.

Please note that a credit card is required on arrival for a pre-authorization security deposit for material: 300€ for Lodges and 100€ for Pitches, and for housekeeping :80€ for Lodges and 50€ for Pitches. The security deposit will be given back at your departure after stocktake and cleanliness. If reception is closed, deposit will only be given back after management's check and by email only. Rentals are nominative and cannot be sublet without management's consent. Any arrivals made before the foreseen date and time forecast exposed the holidaymaker not to be able to occupy the facilities.

In case of no show, the rental will be kept for 24 hours following the foreseen date of arrival. After 24 hours, the rental will no longer be reserved and the campsite will retain any amount paid. No reimbursement will be made if the camper shortens his stay. It is very important that you are adequately insured.

PETS : Dogs which are only allowed on pitches must be kept on lead and taken outside for their needs. They must have their vaccination card updated. A copy of it will be asked at the reception on arrival. 1st and 2nd dogs category are forbidden on the campsite.

CHARCOAL BARBECUES ARE FORBIDDEN (by order of the prefecture office).
Electric plancha can be hired subject to availability, please feel free to ask our reception.

Pools, Lagoon, Slides are only accessible to our clients.
Camping bands is compulsory and have to be worn all time on site.
Boxer shorts are not allowed in the swimming pools, lagoon or water slide. Only proper swimming trunks are allowed.

The management reserves the right to cancel an activity or entertainment and to close any of the camping installations (pools, sanitary facilities, water slide....) for technical or climatic reasons or in case of emergency. No refund will be made.

Visitors are allowed in the camping subject to the capacity of this one and after management's approval. Visitor must report and pay at the reception before entering the site. Visitor's car must be parked outside in reverse (departure sense) on the car park. Access to the campsite is reserved only to our customers. **Visitors won't be allowed to have access to the pools.**

Mediation organism : MEDICYS 73, boulevard de Clichy 75009 PARIS contact@medicys.fr

La Clairière ★★☆☆

Rue du Bois de la Pesse
Ronce-les-Bains
17390 LA TREMBLADE
Tél. : 05.46.36.63 Fax : 05.46.36.06.74
www.camping-la-clairiere.com
e-mail : info@camping-la-clairiere.com

LODGES & PITCHES

RESERVATION REQUEST 2019



You have heard about us from...

- A guide, which one.....
- Acquaintances.....
- Website (which one).....
- Yellow pages.....
- Toursim office, which one,
- Others.....

DATE OF STAY : FROM / / 2019 TO..... / / 2019
Arrival date Departure date

I would like to book : Premium Pitch Confort Pitch (New)
 LUXURY LODGE with sanitary facilities CANVAS LODGE without sanitary facilities

Tick the appropriate box

Booking made by : Mr or Mme
Address _____
Post code _____ Town _____
Country _____ Phone _____
Mail _____ Mobile _____

Others participants

Please give last names and names all participants for the whole stay.
The persons who won't be mentioned won't be admit within the camping.

Last Name	Name	Date of birth
1. _____	_____	_____
2. _____	_____	_____
3. _____	_____	_____
4. _____	_____	_____
5. _____	_____	_____
6. _____	_____	_____

Vehicle : Registration / Brand / Color

1: _____

Only 1 vehicle per place

Animal

Vaccinations have to be updated.
A copy of the vaccination card is required.
Breed.....

INCOMPLETE RESERVATIONS FORM WILL NOT BE PROCÉED



Camping - Caravaning

Weekly rates Check-in Comfort : 2 pm/ Premium and Lodges :2.30pm- Check-out 8.30 to 12 noon - Local tax of stay included.



OPENING DATES CANVAS LODGES/ PREMIUM and COMFORT PITCH: FROM 30/06/19 To 01/09/19

LODGES Period of stay	30/06-07/07	07/07-04/08 25/08-01/09	04/08-25/08
	Weekly rates Sunday to Sunday		
Baléares CANVAS LODGE <i>no sanitary facilities 1 bedroom</i>	229 €	419 €	504 €
Caraïbes CANVAS LODGE <i>no sanitary facilities 2 bedrooms</i>	449 €	559 €	669 €
Victoria CANVAS LODGE <i>no sanitary facilities 2 bedrooms</i>	459 €	579 €	859 €
Number of week wanted:	x _____	x _____	x _____
TOTAL amount for the stay	= _____	= _____	= _____
30 % Deposit	_____		
Registration fees : 22 €/stay or or 10 €/ Week-end	_____		
Cancellation insurance + 5 % on the total amount of stay (optional)	_____		
Total amount of stay :	_____		

Remaining balance is due **30 days before your arrival.**

PITCHES Weekly rates / Sunday to Sunday	30/06 - 07/07 25/08 - 01/09	07/07 - 04/08	04/08 - 25/08
PREMIUM Pitch Unit Rates for 2 pers. only Max. 6 pers. per unit.	261 €	373 €	485 €
COMFORT Pitch Unit Rates for 2 pers. only Max. 6 pers. per unit.	194 €	268 €	324 €
1) Extra pers. up to 13 y.o in Premium/ night	6 €	7,5 €	8,5 €
Extra pers. up to 13 y.o in Comfort/ night	5 €	6,5 €	7,5 €
2) Extra pers. from 3 to 12 y.o in Premium/night	Free	6 €	7 €
Extra pers. from 3 to 12 y.o in Comfort/night		5 €	6 €
3) Extra pers. from birth to 2 y. o included	Free	Free	Free
4) Visitor (access to pools forbidden)/day	3 €	3 €	3 €
5) Tent in extra (2 max.)/ night	3 €	3 €	3 €
6) Pets (kept on lead only)/ night	5.00 €	5.00 €	5.00 €
Number of week wanted:	x _____	x _____	x _____
TOTAL amount of stay:	= _____	= _____	= _____
30 % Deposit	_____		
Registration fees : 22 € / stay	_____		
Cancellation insurance + 5 % on the total amount of stay (optional)	_____		
Total amount of stay:	_____		

Remaining balance is due to **30 days before your arrival.**

I recognised to be 21 of age and have taken good notes of all the informations written on the back of the form as well as the booking and cancellation policies. I declare that I will comply with them all.
« Read and Approved » **Date & Signature (Compulsory)**

PLEASE FILL IN

You know which pitch you want
(subject to our availabilities at the reservation)

- shaded sunny
 Other.....

Your installation (only for pitches)

Caravan Length.....
 Awning or other.....
 N° of tent requested.....
 Dimension.....

